

Below is information collected from United on travel outside the U.S. with an in-cabin pet. As their website now says, "United Reservations" needs to be called concerning international in-cabin pet acceptance and service charge information. The list below only contains about 50 cities due to United's slow and cumbersome system for collecting the information. A trend noted was that cities in Central or South America and Canada generally do allow in-cabin pets, but still some of those cities do not: Georgetown, Montevideo, Port of Spain, Santiago, Sao Paulo. Three cities were being updated and an answer could not be provided, including Moscow. This is current as of 03/29/2012, but United's policy is in flux and continually changing.

Here is the list and the answer to if in-cabin pets are allowed:

Abidjan	No
Abu Dhabi	No
Adana	No
Addis Ababa	No
Amsterdam	No
Athens	No
Barcelona	No
Beijing	No
Belfast	No
<b>Belmopan</b>	<b>Yes</b>
Brasilia	No
Brussels	No
Budapest	No
<b>Buenos Aires</b>	<b>Yes</b>
<b>Caracas</b>	<b>Yes</b>
Dhaka	No
Frankfurt	No
Georgetown	No
<b>Guatemala City</b>	<b>Yes</b>
Ho Chi Minh City	No
<b>Lima</b>	<b>Yes</b>
Madrid	No
<b>Managua</b>	<b>Yes</b>
Manila	No
<b>Mexico City</b>	<b>Yes</b>
Monrovia	No
Montevideo	No
Moscow	No info available currently
Muscat	No
New Delhi	No
<b>Ottawa</b>	<b>Yes</b>
Paris	No
Port of Spain	No
<b>Quito</b>	<b>Yes</b>
Riyadh	No
Rome	No

Sao Paulo	No
Santiago	No
<b>Santo Domingo</b>	<b>Yes</b>
Seoul	No
Shanghai	No
Suva	No
Tel Aviv	No
Tunis	No
Vienna	No



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## In-cabin pets

United allows domesticated cats, dogs, rabbits and birds to be carried in the aircraft cabin on most U.S. flights within the U.S. An in-cabin pet may be carried in lieu of a carry-on bag and is subject to a \$125.00 service charge each way (\$250.00 for roundtrip travel). For travel exclusively on United Express by Gulfstream International Airlines, the in-cabin pet service charge is \$50.00 each way (\$100.00 for roundtrip travel). Pets can be [booked online](#) or by calling [Reservations](#) for assistance.

For travel outside the U.S. with an in-cabin pet, contact United [Reservations](#) at 1-800-UNITED-1 (1-800-864-8331) for assistance and information about international in-cabin pet acceptance and service charges.

Pets must be carried in an approved in-cabin kennel. The kennel must fit completely under the seat forward of the customer and remain there at all times aboard the aircraft. Maximum hard case kennel dimensions are: 17.5 in. (length) x 12 in. (width) x 7.5 in. (height) (or 44 cm x 30 cm x 19 cm) for hard-sided kennels and 18 in. (length) x 11 in. (width) x 11 in. (height) (or 46 cm x 28 cm x 28 cm) for soft-sided kennels.

**In-cabin pet kennels** may be available at United ticket counters for \$60.00. Purchases may be made with cash or check, and are subject to availability. The dimensions are 18 in. (length) x 11 in. (width) x 11 in. (height) (or 46 cm x 28 cm x 28 cm) for soft-sided kennels.

## In-cabin pet restrictions:

- Only one pet per passenger is allowed in the cabin.
- One pet per flight is allowed in the front cabin (select aircraft only).
- Four pets per flight are allowed in United Economy® on all United Airlines and United Express (except flights operated by Cape Air) flights.
- One pet per flight is allowed in United Economy for United Express flights operated by Cape Air to and from San Juan, Puerto Rico, and within Florida.
- Pets are not permitted on United Express flights operated by Cape Air to and from Guam.
- Pets are not permitted with unaccompanied minors.
- Pets are not permitted in United First®, United Global First®, United BusinessFirst® or United Business® on Boeing 747, 757, 767 or 777 aircraft due to inadequate storage space under the seat.
- Customers traveling with an in-cabin pet on a Boeing 757-200 aircraft must be seated by the window.
- Customers traveling with an in-cabin pet may not be seated in the bulkhead or an emergency exit row.
- Pets are not permitted on flights to and from Hawaii.
- Pet must remain in the kennel at all times while on board the aircraft.
- Customer is responsible for determining and complying with all state entry requirements which may apply.
- Advance arrangements must be made.
- Pets under eight weeks old are not permitted.
- Pet must travel on the same flight as the owner.
- No oxygen will be administered to a pet in the event of an emergency.



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