

Colleagues

I have appended a message from Beth Cobert, the Deputy Director of the Office of Management and Budget (OMB), who is currently serving as the Acting Director of the Office of Personnel Management (OPM).

Regards

On Tuesday, September 1st the Office of Personnel Management (OPM) and the Department of Defense announced the award of a contract to provide a comprehensive suite of identity theft protection and credit monitoring services to those individuals whose personal information was stolen from OPM's background investigations databases.

Identity Theft Guard Solutions LLC, a national company with extensive experience and a track record of customer satisfaction in identity protection and credit monitoring, will provide three years of services, at no cost to individuals. Impacted individuals are those whose personal information, including Social Security Numbers, was stolen from OPM's background investigations database. As an additional benefit, these services will also be available to the minor dependent children of impacted individuals.

As one of the people whose personal information was stolen, I completely understand and share the concerns people have about the theft of these records. I want to assure everyone that we are doing all that we can to increase the security of our systems and to support the victims of this intrusion.

By the end of this month, the U.S. Government will begin sending notices to impacted individuals detailing how to sign up for these identity theft and credit monitoring services. Notifications will continue over a number of weeks until they are completed.

You are probably aware that in addition to the background investigations database, information in databases containing personnel records of current and former employees was also stolen. Those who were affected by that incident should have already received notifications. If you were impacted by both incidents, you will receive an additional notification about the background investigation incident, and will be covered for the full three years of service under this new contract. Further information about your options can be found on our online resource center, www.opm.gov/cybersecurity.

This site also has valuable information about reducing the risk of becoming a victim of cybercrime and it has answers to many frequently asked questions. We are continually updating the website and you can also sign up for automatic updates. If you still have questions after browsing the website, email us at cybersecurity@opm.gov.

OPM remains committed to protecting the safety and security of the information of Federal employees, contractors, and others that entrust their information to us. In partnership with experts from across government, we have taken a number of significant steps to secure our systems to guard against future data theft, and that work is continuing.

Together with our interagency partners, OPM is committed to delivering high-quality identity protection services to the Federal community. Thank you for your patience, your cooperation, and your continuing support.

Sincerely,
Beth F. Cobert
Acting Director of the Office of Personnel Management