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OPM to establish access for employees who do not have a PIV card through login.gov today, October 20, 2021

Per Department Notices [88366](#) and [88451](#), the Office of Personnel Management (OPM) informed the Department that the Employee Express (EEX) and Annuitant Employee Express (AEEX) user accounts would no longer be accessible by logging in with a username and password effective September 17, 2021. OPM committed to providing a non-PIV option utilizing Login.gov using Multi-Factor Authentication (MFA).

The Bureau of the Comptroller and Global Financial Services (CGFS) is pleased to announce that OPM is installing this MFA solution using Login.gov effective today, October 20, 2021. This update will enable employees and annuitants to log into EEX using Login.gov without the need for a PIV card. Please refer to the below instructions provided by OPM to register for MFA. We have also included a link to the guidance. If you prefer to use your PIV card, instructions are included below for that option, as well.

OPM Login.gov has indicated MFA support for many non-conus locations (overseas) for SMS and voice to landline. We are requesting a listing from Login.gov. CGFS will test the instructions after installation and provide additional guidance as needed to better guide our customers.

OPM EEX access guidance can be found at [What is and how to access Employee Express \(EEX\)](#) (KB Article 9606)

Users having challenges using the new Login.gov functionality should send inquiries to the Login.gov helpdesk: support@login.gov.

support@login.gov