

Dear Colleagues:

The U.S. Office of Personnel Management has completed the initial process of notifying individuals impacted by the malicious cyber intrusion carried out against the Federal Government that resulted in the theft of background investigation records. We have mailed letters based on addresses from government and commercial sources to approximately 93 percent of the impacted individuals.

If you have received a letter, we encourage you to take advantage of the identity theft protection and monitoring services the government is offering free of charge by enrolling through the OPM website, www.opm.gov/cybersecurity. Individuals may also enroll by calling 800-750-3004.

If you have not received a notification letter and believe you may have been impacted, please go to OPM's verification center, which is accessible 24-hours a day, 7 days a week, via the link on the OPM website. You will be asked for your name, address, Social Security number, and date of birth. This information will be used to determine whether our records indicate that your Social Security Number was compromised in the intrusion. Approximately 2-4 weeks after contacting the verification center, you will receive a letter in the mail stating whether or not our records indicate your Social Security number was compromised in the intrusion.

The verification center is also available to assist those who have received a letter, but the PIN code that allows them to sign up for the services is not working. It can also help individuals who need a copy of their letter resent. You may also submit your information to the verification center by calling 866-408-4555.

Please remember that all the notification letters and any correspondence from the verification center have been and will be sent via the US Postal Service and examples of them can be found on the OPM website. You should also know that OPM will not contact you to confirm or collect any personal information related to this incident.

More information and some frequently asked questions are posted at www.opm.gov/cybersecurity. We will continue to refresh the site as new information becomes available and individuals may sign up for automatic updates.

Congress is considering a budget agreement that may impact the scope and duration of the identity theft protection and monitoring services the Federal Government is providing to those impacted by the intrusion. We will update you on any changes to the services currently being provided.

OPM and our partners across government continue to work hard to protect the safety and security of the information of Federal employees, contractors, and others who provide their information to us.

Thank you for your patience, for your service to the American people, and for your continuing support.

Sincerely,

Beth F. Cobert
Acting Director, U.S. Office of Personnel Management