

OPM Data Breach – OPM Teleconference 1:00 pm on 12/01/2015 – Tim Curry .

Two avenues:

- A. The Verification Center, if you have not yet received a letter or have received a letter but lost your PIN.**
- B. ID Experts if you have received a letter.**

A. THE VERIFICATION CENTER

- 1. The Verification Center** – in DoD – is at **1-866-408-4555**, manned 9am to 9pm Eastern Time, Monday to Friday, until **December 31, 2018**. **This is for:**
 - a. Those who have not had a letter, and/or**
 - b. Those who have had a letter and have either lost their PIN, or are having trouble making their PIN work.**

The Verification Center will gather information from you and compare it with other data bases to ascertain whether you have been impacted. If you have, you'll get a letter and a PIN. If you have not, you will also be informed by letter. Expect to wait up to 4 weeks for a "Verification request Response."

- 2. If you have not had a letter yet, please wait till mid-December before you call the Verification Center.**

B. IF YOU HAVE RECEIVED YOUR LETTER and PIN

If you have received your letter and PIN, you can EITHER:

- a. Go to <https://www.opm.gov/cybersecurity>: Choose the box that says: "I have received a notification letter and PIN from OPM"**

OR

- b. Call **IDExperts** at 1(800) 750-3004 to speak to an operator to register for all the options. This number will be available till **December 31, 2018**:**
- i. Identity monitoring** Identity monitoring services includes monitoring of the Internet and monitoring database sources including those pertaining to criminal records, arrest records, bookings, court records, pay day loans, bank accounts, checks, sex offender, change of address, and Social Security number trace. Or [*sign up for MyIDCare*](#) to access this benefit.
- ii. Credit monitoring** This includes credit monitoring of credit reports at all three national credit reporting agencies (i.e., Experian, Equifax, and TransUnion). Or [*sign up for MyIDCare*](#) to access this benefit.
- iii. Identity restoration services** If your identity is compromised, representatives from ID Experts will work with you to take steps to restore your identity. You have access to this benefit at any time during the coverage period without having to enroll in other services.
- iv. Identity theft insurance** Identity theft insurance has been provided to impacted individuals and their dependent minor children regardless of their enrollment status in other services. This insurance became effective on September 1, 2015 and the scope of this coverage includes all claims submitted on or prior to **December 31, 2018**. This insurance covers you for expenses incurred in restoring identity and is valid for amounts up to \$1,000,000 with no deductible.

17 Million of the 21.5 million letters that are being sent out have now been sent. The remainder will be sent out by the end of the 2nd week in December.

Please note that OPM and ID Experts will not contact you to confirm any personal information. If you are contacted by anyone asking for your personal information in relation to this incident, do not provide it.

For additional resources such as information you may share with people listed on your forms, sample background investigation forms, types of information which may have been taken, and tips on how to protect your personal information, visit <https://www.opm.gov/cybersecurity>.